

Features of the myTax Software

(myTax Employees Application)

This Appendix to the General Terms and Conditions of Sale defines all the functions of the myTax Employees Application integrated into the Service Provider's myTax Software.

CATEGORY	DESCRIPTION
General features	Compliance with GDPR, PSD II and other applicable regulations
	Cloud version of the Platform (SAAS) (secure Microsoft Azure hosting in the Netherlands)
	<i>Cyber security monitoring</i> (penetration tests - code review - automation of Cloud Platform scalability)
	Service available 24 hours a day, 7 days a week (in accordance with the provisions of the Maintenance of the Package of Application Modules)
	Technical and legal updates and maintenance (in accordance with the provisions of the Maintenance of the Package of Application Modules)
	Availability : computer - tablet - mobile
	Availability : FR + EN
	Support : technical helpdesk via chatbox, e-mail, telephone Q&A and user tutorial
myTax digital assistant : for the Employee	Intuitive data entry (no tax knowledge required)
	Real-time filling optimisation (*) (**) (automated allocation of the Household's tax obligations and the tax benefits to which they are entitled)
	Tax report (indicating whether «obligation» or «advantage» to file a Luxembourg tax return (or annual statement))
	Choosing the tax regime best suited to the household (view of the amounts to be recovered or repaid for each method of taxation)
	Generation of the completed form, optimised and ready to send (100 and 163 R & NR)
	Generation of any appendices that have been filled in, optimised and ready to send (113, 121, 180, 190, 191, 200, 210, 700 + other contextual annexes)
	Documents available to upload on myGuichet.lu
	Pre-filling of future forms by importing past data (encoding time savings from year 2)
	Tax optimisation slider (visualisation of remaining optimisation opportunities and potential tax savings in the future)
	History of processes carried out Putting in touch with one of the Service Provider's partner brokers (to compare market products available in the household's situation)

(*) Business profits, agricultural and forestry profits, profits from the exercise of a liberal profession : basic cases without annexes are covered. The information must be entered on the basis of a balance sheet, profit and loss account or notes to the accounts provided by an accountant. The result for these self-employed activities may not be conclusive.

(**) Taxation in accordance with art. 154(5) will be carried out automatically on the basis of two separate declarations (one for the period of residence and one for the period of non-residence).

Features of the Joybiiz Software

(JoyGive and JoyGet Applications)

This Appendix to the General Terms and Conditions of Sale defines all the functionalities of the JoyGive and JoyGet Applications integrated into the Service Provider's Joybiiz Software.

CATEGORY	DESCRIPTION	JOYGIVE	JOYGET
General features	Compliance with GDPR, PSD II and other applicable regulations	X	X
	Cloud version of the Platform (SAAS) (secure Microsoft Azure hosting in the Netherlands)		
	Cyber security monitoring (penetration tests - code review - automation of Cloud Platform scalability)		
	Service available 24 hours a day, 7 days a week (in accordance with the provisions of the Maintenance of the Package of Application Modules)		
	Technical and legal updates and maintenance (in accordance with the provisions of the Maintenance of the Package of Application Modules)		
	Availability : computer - tablet - mobile		
	Availability : FR + EN		
	Support : technical helpdesk via chatbox, e-mail, telephone Q&A and user tutorial		
General features specific to the Employer	Account creation process based on an invitation email from the Service Provider	X	X
	Secure Administrator account		
	Creating - modifying - deactivating an Employee account		
	Definition of Employee categories (depending on the length of employment - full time, half time, ... - and/or position or grade in the Company)		
	Order form(s) and order history		
General features specific to the Employee	Account creation process based on an invitation email (transmitted automatically when the Employee's account is created)	X	X
	Secure personal account		
	Process for adding and deleting eligible bank accounts		
JoyMeals and Joy-Gifts : for the Employer	Employer Wallet Reload Process (by one or more Administrator(s))	X	
	Allocation of the budget to each Employee (by category or « Employee by Employee »)		
JoyMeals and Joy-Gifts : for the Employee	Validity period for JoyMeals (12 months) and JoyGifts (minimum 24 months) (prioritised according to issue date)	X	
	Access to a network of partner and/or eligible Merchants (view of their Merchant page)		
	Automatic reimbursement of eligible expenses to the Employee (in the form of automated Cashback based on the budget allocated by the Employer)		
	Real-time display of budgets remaining to be used (as well as Wallet Reloads carried out by the Employer)		
	Transaction history (reloading of Wallets by the Employer and reimbursements made by the Service Provider)		

CATEGORY	DESCRIPTION	JOYGIVE	JOYGET
Digital rewards and digital ticketing : for the Employee	Access to a network of partner and/or eligible Merchants (view of their Merchant page and rewards)		X
	Access to discount offers from Merchants (Cashback in % recoverable on the bank account after a purchase at a Merchant)		
	Automatic reimbursement to the Employee of the reward to which he is entitled (in the form of automated cashback based on the reward awarded by the Merchant)		
	Access to Merchant loyalty gains (Cashback in % recoverable from the bank account on subsequent purchase(s) at the Merchant who granted it)		
	Tracking loyalty gains (for each Merchant whose digital loyalty programme is activated)		
	Access to the Joybiiz e-ticketing and its discounted tickets, products and services		
	Tracking the evolution of Wallets		
	Transaction history (Cashback granted by Merchants)		

Features of the Joybiiz Software

(JoyPro Application)

This Appendix to the General Terms and Conditions of Sale defines all the features of the JoyPro Application integrated into the Service Provider's Joybiiz Software.

CATEGORY	DESCRIPTION	Cash Pack	Loyalty Pack	Brand Pack
General features	Compliance with GDPR, PSD II and other applicable regulations			
	Cloud version of the Platform (SAAS) (secure Microsoft Azure hosting in the Netherlands)			
	<i>Cyber security monitoring</i> (penetration tests - code review - automation of Cloud Platform scalability)			
	Service available 24 hours a day, 7 days a week (in accordance with the provisions of the Maintenance of the Package of Application Modules)	X	X	X
	Technical and legal updates and maintenance (in accordance with the provisions of the Maintenance of the Package of Application Modules)			
	Availability : computer - tablet - mobile			
	Availability : FR + EN			
	Support : technical helpdesk via chatbox, e-mail, telephone Q&A and user tutorial			
General features specific to the Merchant	Secure Administrator account			
	Free automated acceptance of JoyMeals vouchers and JoyGifts vouchers (if Merchant eligible)	X	X	X
	Visualisation of the JoyMeals and JoyGifts budget spent by JoyGive Beneficiaries ¹ (at the Merchant - if eligible)			
General features specific to the Joy-Get Beneficiary	Secure personal account			
	Secure synchronisation of eligible bank accounts	X	X	X
	View Merchants' offers and winnings			
Permanent and immediate reduction	Grant a discount for all purchases made from the Merchant (discount granted in the form of Cashback on the JoyGet Beneficiary's bank account)	X	X	X
Merchant Page	List of configurable data : - Logo and name of the Merchant / its brand - Number of shops (physical + webshops) - Merchant details (full address of each shop, opening days and hours, business sector(s)) - Website(s) of the Merchant / its brand - Merchant's social networks - Redirection to a booking / appointment page (if available on the Merchant's website) - Percentage of Cashback granted (discounts recoverable by JoyGet Beneficiaries on the bank account(s) synchronised with Joybiiz) - Eligibility for JoyGifts and JoyMeals (if applicable) - Illustration of the Merchant Page and/or products (up to 5 images)		X	X

¹Employees and Individuals are the Beneficiaries of the JoyGive and JoyGet Applications.

Digital gift cards (JoyGifts)	Redirection to the JoyGifts ordering process (spendable at the Merchant)		X	X
Basic dashboard²	Tracking of each Beneficiary who has made at least one expenditure with the Merchant List of data displayed (view by JoyGet Beneficiary or view of all JoyGet Beneficiaries) : - Anonymised data : Purchase date - Purchase amount - Cashback granted - Number of Joybiiz customers - Total sales generated by Beneficiaries of the Application : --> JoyGet linked to the permanent discount granted by the Merchant --> JoyGive linked to the use of JoyMeals and JoyGifts (if Merchant eligible) - Average discounts granted in the form of Cashback		X	X
Digital loyalty programme (card)	Additional discounts which can only be used at the Merchant (evolving loyalty programme limited to Employees subscribed to JoyGet by their Employer) List of discount types : - After a certain purchase amount : by X € for each Y € spent (in one or more instalments) - Based on frequency of purchase : --> Rank 1 : X € extra discount for purchases of Y €. --> Rank 2 : X € extra discount for purchases of Z €. --> Rang 3 : ... - For a special event : X % or Y € during the sales and/or for a birthday.		X	X
Cashback modulation	Modulation of the permanent and immediate reduction granted (upwards (unlimited) or downwards (limited to 25 %))			X
Evolved dashboard²	Tracking of each Beneficiary who has made at least one expenditure with the Merchant List of data displayed (view by JoyGet Beneficiary or view of all JoyGet Beneficiaries) : - Analytical data : --> Digital loyalty programme (Number of members, type and number of rewards unlocked) --> Average frequency of purchase --> Average and total reductions granted --> Total and average expenditure - If consent is given by the Beneficiary : --> Last name + first name --> E-mail address --> Country of residence --> Date of birth			X
Extended digital loyalty programme (card)	Additional discounts can only be used at the Merchant (evolving loyalty programme open to all JoyGet Beneficiaries) <hr/> Features of the digital loyalty programme (card) <hr/> Similar or different loyalty programme for Employees and Individuals			X
Promotional actions	Highlighting the Merchant's best products and/or services (maximum 4) <hr/> Possibility of offering « super rewards » : - During special periods - For large purchases - For group purchases			X
Pampering and thanking	Thank-you notification in the event of a purchase (for a Beneficiary with access to the Digital Loyalty Programme (card)) <hr/> Notification of promotional actions (for Beneficiaries who have given their prior consent)			X

²The automatic update of the dashboard depends on the transaction information sent by the AISP Supplier to the Service Provider. The Dashboard will be automatically updated upon receipt of this information by the Service Provider.